

Complex Litigation Crosses State Lines

66 From the moment I walked into Mark Kitrick's office until the day my case was settled, I was impressed by the high degree of professionalism he demonstrated and grateful for the compassion he showed.
The way he managed my case was simply outstanding.

Mark Kitrick was able to successfully handle a complex situation that involved litigation in two states. In the process, he made a heartbreaking situation more bearable. ??

In December 2013, a police officer showed up at Jean Weaver's Dayton home with the dreadful news that her husband, Dale, a long-haul trucker, had been involved in an accident in Washington State. The driver of a pick-up truck was pulling a U-Haul trailer when he crossed the median on an interstate outside of Tacoma. He narrowly avoided hitting one car, but Dale was not so lucky. His semi burst into flames, and Dale was killed instantly.



A Complex Case

That same week, although still in shock, Jean and her family chose an attorney in her hometown to represent her. Unfortunately, two years later, that attorney had done very little to settle her case. "I discovered that the attorney I retained initially, failed to make any headway whatsoever on my case," Jean said. "Even the most simple of requests was neglected or simply ignored. I was completely disheartened."

Luckily, a friend steered her toward the firm of Kitrick, Lewis & Harris. It took only one telephone conversation for Jean to determine that Mark Kitrick was the right attorney for her. "I knew immediately that Mark was a man of action," she said.

"After several conversations, I had received more information from him - and more progress had been

made - than I had seen during the entire year the other attorney had represented me. In a matter of months, I started to see results."

The case was complex. The accident had occurred in Washington, so there was an abundance of legalities to consider in that state, as well as Jean's home state of Ohio.

"I authorized the first attorney to find a firm in Washington to represent my interests there, but he had failed to do so," Jean remembered. "However, within a few days of retaining Kitrick, Lewis & Harris, Mark brought a Washington firm on board."





Communication Key

In any litigation, good communication between the attorney and the client is essential. At Kitrick, Lewis & Harris, none of the staff - including the named attorneys — leaves the office until every call is returned and every question answered. In a case involving two jurisdictions, each with its own set of rules and regulations, good communication is even more imperative.

Kitrick, Lewis & Harris is careful to form alliances with attorneys in other states who share their commitment to the client and willingness to go the extra mile to ensure a successful outcome. Mark had worked with a Washington law firm previously that he trusted, confident it would represent Jean well. The two firms, working together, were able to take care of all the multitude of details surrounding the case. They communicated well - and often - handling the vast amount of correspondence and paperwork that was required.

The case was handled successfully within a year, and Jean was very satisfied with the outcome. "My husband was a man of integrity, and it was important to me to have attorneys on my side who shared that same sense of truth and honesty," Jean noted. "Thanks to Mark, I had the perfect team. Both firms demonstrated a lot of compassion, commitment, and professionalism."

It was thanks to Mark and his leadership, that a heartbreaking situation was handled with the compassion and attention to detail it deserved. "I needed time to grieve and come to terms with what had happened," Jean said. "Putting the case entirely in Mark's hands, and trusting him to do what was best for me, allowed me to do that. I will be forever grateful."

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